

# Website Usage

[www.syossetbaseball.org](https://www.syossetbaseball.org)

## Q1: I forgot my password, what is it?

A: From the main page, choose Parent Access - <https://www.syossetbaseball.org/teaminfo/teaminfo1.cfm>. Click the blue word here in the phrase "If you forgot your password click [here](#) to retrieve it." Follow the instructions.

## Q2: I don't like my password and want to change it, what do I do?

A: From the main page, choose Parent Access - <https://www.syossetbaseball.org/teaminfo/teaminfo1.cfm>. Click the blue word here in the phrase "If you want to change your password click [here](#)." Follow the instructions.


## Q3: I can't login to Team Info?

A: You probably have never registered your email address with SBA. From the main page, choose Parent Access - <https://www.syossetbaseball.org/teaminfo/teaminfo1.cfm>. Click the blue word here in the phrase "If you are not registered yet click [here](#) to register." Follow the instructions.

## Q4: I tried to register my email address and I am getting an error saying "The Player information you provided does not match any players registered. Please verify the information entered and try again." What do I do?

A: Don't worry, you are probably registered, we might have some information incorrect in our database. Send an email to [tyacavone@syossetbaseball.org](mailto:tyacavone@syossetbaseball.org) with ALL of the following information: A description of the problem, your full name, your email address, your phone number, ONE of your children's full name, that child's Date Of Birth.

## Q5: I can't enter a date of birth when I am trying to register my email address with SBA?

A: You can directly type a date into the DOB field. You need to use the calendar control to enter the date - . Here is how you use it:

- << Allows you to move the date back ONE YEAR
- >> Allows you to move the date forward ONE YEAR
- < Allows you to move the date back ONE MONTH
- > Allows you to move the date forward ONE MONTH

## Q6: I still can't login to Team Info?

A: If you have followed the instructions above and are still receiving an error, you might notice the page says "Parent Access to the system is closed at this time." It is not just your account; SBA has closed the Parent Access until the beginning of the season comes closer. You will be notified when the Parent Access is open.

## Q7: How do I find out what team I am on?

A: Your manager will contact you sometime in March. This information is not on the website.

## Q8: How do I find out what my children's schedule is?

A: This information is listed in the Team Info / Parent Access area. This area is closed until the beginning of the season comes closer. You will be notified when the Parent Access is open.

## Q9: Please take me off your mailing list.

A: Send an email to [tyacavone@syossetbaseball.org](mailto:tyacavone@syossetbaseball.org) with ALL of the following information: A description of the problem, your full name, your email address and your phone number.

**Q10: How do I register my children for SBA?**

A: From the main page click "Click Here to Register Online". This white text is located on the left hand side of the main page, to the right of the child batting and above the baseball bat handle. Simply click on the white text "Click Here to Register Online" or <https://www.syossetbaseball.org/registration.cfm>.

If you are a Returning Player click the hyperlink - [Returning Parents - Click here to Register](#).

If you are a New Player click the hyperlink - [New Parents - Click here to Register](#).

As a Returning Player, you will need to login. If you have problems logging in, see questions 1, 2, 3, 4 or 5.

**Please note: Registration IS NOT LOCATED IN THE PARENT ACCESS AREA.**

**Q11: My child's birth date is mm/dd/yy, what league or division does s/he play in?**

A: Please go to the Around the Bases area on the main page and click on - [2008 SBA Division Age Descriptions](#). This will list birth date ranges, division, league and pricing information.

**Q12: Where can I get a mail-in registration form?**

A: Please go to the Around the Bases area on the main page and click on - [2008 SBA Registration Form](#). Please note the registration deadline printed on the bottom of the form.

**Q13: Does my child need to attend Evaluations?**

A: Your child only needs to attend evaluation if the play in Upper Little League. Please go to the Around the Bases area on the main page and click on - [2008 SBA Division Age Descriptions](#). This will list birth date ranges and what league your child plays in. **If your child is not in Upper Little League, your child DOES NOT need to attend evaluations.**

**Q14: My child plays in {this} Division, {this} league or is born on {this}date, when does s/he have to go to Evaluations?**

A: Please go to the Around the Bases area on the main page and click on - [2008 Evaluation Dates](#). This document will list all the evaluation dates and instructions. Please see the above question, if you are unsure if your child should attend evaluations.

**Q15: Can you change my email address in your system?**

A: You can do this by re-registering your id. From the main page, choose Parent Access - <https://www.syossetbaseball.org/teaminfo/teaminfo1.cfm>. Click the blue word here in the phrase "If you are not registered yet click [here](#) to register." Follow the instructions.